

CARL GRIGEL
POSTMASTER

UNITED STATES
POSTAL SERVICE

August 25, 2004

Residents/Homeowners
Pointe at South Mountain
Phoenix, AZ 85044

Dear Residents and Homeowners,

I would like to take this opportunity to explain the recent issues regarding the offer of replacing the Neighborhood Box Units (NBU) in your community.

The Manager at Ahwatukee Station had the opportunity to offer new High Security Box Units to your community. She made the offer by writing to the Property Management on April 26, 2004. She had subsequent meetings with the Property Management Company, and met with the Board of Directors at the June, 2004 meeting. At that meeting it was explained that the Postal Inspection Service had made these virtually theft-proof boxes available to your community.

The Postal Service supplied the original NBU's to your community. When that community modifies the boxes, like placing them in stucco, the Postal Service no longer takes responsibility for improving or maintaining the boxes

The Postal Service did point out that your cost to replace the all of the boxes, as is, could be well over \$85,000 plus the concrete pads and stucco removal.

Unfortunately, we understand from the Board's Call to Action, and subsequent correspondence with the Postal Service that they feel that this would not be the best option for your community.

Please understand that the Postal Service felt that this was an opportunity for your community. We understand the decision of your Board and have rescinded the offer of the new HSBUs. We can use them in surrounding communities, where mail theft is more prevalent.

Thank you for this opportunity to explain the recent events, and I apologize for any anxiety this may have caused.

Sincerely,

Carl Grigel
Postmaster

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